

CHOICES New Volunteer Trainings

If you would like to make a positive difference in the lives of Connecticut's Medicare beneficiaries - become a Certified Volunteer CHOICES Counselor! The CHOICES program helps Connecticut's older adults and persons with disabilities with Medicare understand their Medicare Coverage and healthcare options. Certified Volunteer CHOICES Counselors across the State provide free objective counseling so Medicare recipients can make informed choices about their healthcare benefits.

Training topics include: Medicare Overview, Original Medicare (Parts A&B), Medicare Advantage Plans (Part C), Medicare Prescription Drug coverage (Part D), Medicare Supplemental Plans, Programs related to Medicare (Basic Medicaid, Medicare Savings Program; Extra Help/Low Income Subsidy).

To be considered for training, volunteers will need to complete the **CHOICES Application Packet**, which includes consent to perform a background and criminal record checks, attend a mandatory orientation session and a five-full day in-person training. For volunteers the training is free of charge, for in-kind (paid) professionals there is a fee of \$125.00. **Insurance Agents, Insurance Brokers and Financial Planners are not eligible to apply for training.** For an application packet, please email Laura Crews, Senior Resources via email to: LJCrews@SeniorResourcesEC.Org; or phone (860) 887-3561.

Training Information:

Orientation Session: September 4, 2018 10:00 a.m.

Training: September 21, 26, 28, October 3, and 5, 2018. 9:00 a.m. – 3:00 p.m.
Attendance is mandatory for both the orientation session and all five-days of CHOICES/SHIP training.

Location: Senior Resources Agency on Aging, 19 Ohio Avenue, Norwich CT.

Questions? Contact Laura Crews, Director of Benefits Access, Senior Resources Agency on Aging at LJCrews@SeniorResourceSec.Org or (860) 887-3561.

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